

ENZYME CORPORATION

PRIVACY POLICY

Updated May 1, 2022

DOES MY PRIVACY MATTER TO ENZYME?

Yes. Enzyme uses industry accepted security measures, including encrypted technology, to protect against the loss, misuse and alteration of data contained in our database. The safety and accuracy of our customers' and visitors' personal information is important to Enzyme. Information given to us will not be sold, rented, traded, or leased without permission. This Privacy Policy covers this website, www.enzyme.com and the Services that are accessed at related addresses with domain names ending in enzyme.io and enzyme.com, including sandbox.enzyme.io

WHEN DOES ENZYME COLLECT MY PERSONAL INFORMATION?

Setting Up & Maintaining Your Account

In order to use the Enzyme Services, you must provide Enzyme with initial login information, including your name, company name, and contact information. You may create a distinct user name or use your email address as your account ID, and you will use this along with your password to log into your account. Following this account creation, you are responsible for creating all other user accounts and these data, including all other data uploaded to the Enzyme Services, are not viewable by Enzyme without your permission. Enzyme maintains only a record of the individual who was provided the initial login information, and any subsequent individuals designated as administrative contacts.

When You Interact with Enzyme

We may collect personal information when you request a demo, fill out a survey, send us an email, or when you request pricing, marketing collateral or Enzyme services. In each of these situations, Enzyme collects minimal personal information required to meet your needs. Depending on the circumstances, we may collect personally identifiable information, volunteered by you, such as your name, job title, company name and contact information (work phone, email, fax, address and email address).

Enzyme may also collect anonymous session-specific information that is passively collected when you visit our website. Our servers record your IP address (not your email address), browser type or domain name, the web pages and search terms you use for our website ONLY, and the date and time of your visit.

For Users of our Services, Enzyme may also collect metadata such as usage statistics, access activity and customer data storage profiles.

HOW DOES ENZYME USE THE DATA COLLECTED?

We use the information to better understand your needs, improve the contents of our Services, notify you of relevant information related to your use of the Services, and to ensure technical performance of our network.

We may use the information to help you complete a transaction, update you on services, or manage your account registration. We may also share your information with Enzyme affiliates to provide you with additional service opportunities.

Enzyme's ultimate objective is to provide you with best service possible.

WHAT IF I WANT TO STOP ENZYME FROM USING MY INFORMATION?

If you supply us with contact information such as email, mailing address or a telephone number, we may use it to update you with information on new products, services or upcoming events. You may prevent such use of your information by calling us, emailing us or writing to us at our contact information provided below. In doing so, please ensure that you provide us with your exact name and address and specify which contact method you are concerned with.

Upon request, we also offer you the opportunity correct, amend, or delete information that is demonstrated to be inaccurate or incomplete. To correct or update this information, contact us via email, phone or post using our information provided below.

WHAT ARE ENZYME'S SECURITY MEASURES REGARDING YOUR DATA?

Enzyme processes personal information only for the purposes for which it was collected and in accordance with this Privacy Policy. We take reasonable steps to ensure that the personal information we process is accurate, complete and current and we use industry standard encryption technology when transferring and receiving client information exchanged with our site. All information gathered on the site and stored by Enzyme is maintained in secure facilities that limit access to authorized personnel only. Enzyme's website is regularly tested for security breaches to ensure that all information collected is secure from unauthorized viewing.

For Users of Enzyme's Services, Enzyme personnel will never request User password information in any manner whatsoever; furthermore, Enzyme will never transmit password information via email nor any other written or spoken media. Enzyme has no ability to retrieve password information once entered by the User. Forgotten or lost user passwords may only be reset using the facilities within the Services.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Sending Messages

Although we require a login for users receiving messages, please be aware that no security measures are perfect or impenetrable. Additionally, we cannot control the actions of other users of the Service with whom you may choose to share your messages. Therefore, we cannot and do not guarantee that your messages will not be viewed by unauthorized persons.

WHAT ARE COOKIES AND WHAT DOES ENZYME DO WITH THEM?

Cookies are small text files which store information about your interactions with our website that we transfer to your computer's hard drive. Cookies help us identify returning users by their IP addresses. We do not use cookies to collect personally identifiable information. Cookies are used to remember user preferences and to maximize performance of our Services. Cookies also help us detect and resolve website problems, assist with customer support and gather statistical information about how consumers use our website and services so that we may make further improvements.

Most browsers are initially set up to accept cookies, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. Note however, that some Tripwire features and services may not function properly if your cookies are disabled.

HOW OFTEN DOES ENZYME CHANGE ITS PRIVACY POLICY?

From time to time, Enzyme may update the features of our site to better serve our customers. Although we anticipate such changes will be minor, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change, we will post the policy

changes on this page to notify you and provide you with the ability to opt out of any new uses of your information. The date of the newest version is posted at the beginning of this Privacy Policy. If you are concerned with how your information is used, you should check this webpage periodically. Any new use of the data collected will be from the time of the policy change forward. By using our website, you indicate your understanding and acceptance of the terms of Enzyme's Privacy Policy posted at the time of your use.

HOW DOES ENZYME USE MY GOOGLE USER DATA?

If you link your Google Account or a Google Account your organization controls to Enzyme, Enzyme will access that data strictly for the purposes of either linking or importing files in Google Drive to the Enzyme platform. The only files that will be linked or imported will be those you or another authenticated user in your organization specifically choose to be linked or imported. If you choose to import files from Google Drive to Enzyme, Enzyme will not modify Google Drive content in any way, and will utilize Google's in-built export functions to make a copy of the Google Drive file for use in Enzyme. If you choose to link files from Google Drive to Enzyme, Enzyme will, if supported by the relevant Google API, set the linked file in Google Drive to read-only while the object in the Enzyme Platform is that the file is linked to is undergoing a Change Request. The read-only setting will be removed after the Change Request is completed.

CHILDREN

No part of this website or any Services Enzyme provides is designed for use by anyone under the age of 18. Any user who accesses all or any part of this Site agrees that such user is at least eighteen (18) years old and that such user has consented to this Privacy Policy and the Enzyme Terms and Conditions. If we learn we have collected or received personal information from a child under 18 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at legal@enzyme.com.

YOUR CALIFORNIA PRIVACY RIGHTS

California Civil Code Section 1798.83 permits users of our Services that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an e-mail to legal@enzyme.com.

DATA FROM INTERNATIONAL USERS

Our Services are hosted and operated entirely in the United States and are subject to United States law. Any personal information that international users provide to Enzyme is being transferred to Enzyme for use solely in the United States. The United States does not have the same data protection laws as other regions. By providing personal information to Enzyme, you consent to the transfer of it to the United States and the use of it in accordance with this policy and applicable law.

LINKS TO OTHER SITES

This website may contain links to other web sites. We do not provide any personally identifiable information to these third party web sites, nor are We affiliated with them. Once you enter another web site, be aware that Enzyme is not responsible for the privacy practices of such other sites. We encourage you to look for and review the privacy policy of each and every web site that you visit. This Privacy Policy applies only to information collected by Enzyme.

ADDITIONAL PRIVACY QUESTIONS?

If you have any further questions or concerns about Enzyme's Privacy Policy, please contact us at legal@enzyme.com with the subject line heading of "Privacy Policy" or by telephone at (415) 638-9595

or by mail directed to:

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